

# **REDI-CALL INCORPORATED**

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## **TERMS OF SALE**

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### MINIMUM ORDER AND HANDLING CHARGES

Redi-Call's minimum order is \$60.00 net. After an order has been received, no additional items can be added to that order. Any new or additional items, must be processed as a new invoice, and will be subject to our standard terms.

### PHONE ORDER CONFIRMATION

After you have placed a phone order with Redi-Call, Inc., you will receive a copy of your order for verification via fax or email. You must verify your order and confirm that the order is correct by fax, email, or phone. Once the order is confirmed, it will be released for shipment. Orders not confirmed within 48 hours will ship AS IS.

### PAYMENT TERMS

Payment terms are 1% discount 10 days, net 30 days. Accounts not paid within thirty days of receipt of merchandise, will be considered past due. Merchandise will not be shipped to any account with amounts owing past 35 days.

### WIRE TRANSFERS

In the event an order is to be paid by an electronic funds transfer (EFT), an appropriate EFT fee will be added to the invoice total. The fee will vary depending on the total of the order.

### CHARGES ON PAST DUE AMOUNTS

The customer agrees that by accepting delivery of the merchandise, payment becomes due and payable upon acceptance. Any balance remaining due 30 days after receipt will be charged interest at the rate of 2% per month.

### NSF CHECKS

In the event a check is returned due to non-sufficient funds or for any other reason, the customer will be assessed a \$50.00 NSF charge. The balance and the NSF charge will then be due immediately via a certified or cashiers check.

### DEPOSITS ON LARGE OR CUSTOM PRODUCTS

All special or custom orders, require payment in advance.

### ERRORS AND DISCLAIMERS

Redi-Call is not responsible for typographical or other errors made in any of its publications or for stenographic or clerical errors made in the preparation of quotations or sales orders. All such errors are subject to correction.

### FREIGHT POLICIES & SHIPPING

All orders are shipped F.O.B. Reno, NV. The customer assumes ownership of the goods once they leave our plant. It is the customer's responsibility to file a damage claim with the freight carrier if any goods are received in a damaged condition. Redi-Call will provide any documentation of the shipment necessary to facilitate the claim process. Special carrier or shipping instructions must be specified when placing your order, and will be at customer's expense. The minimum shipping and handling charge is \$15.00.

### MERCHANDISE RETURNS & CREDITS

**All Redi-Call Sales Are Final.** Credit on account may be issued, but no cash refunds will be given. Refusal of a shipment after it has shipped from Redi-Call Inc. will result in a 45% restock charge, as well as all freight charges incurred from the refusal. Credit on account may be issued, but no cash refunds will be given.

### CANCELED, DEFERRED, OR REFUSED ORDERS

Orders may be cancelled within 24 hours of receipt. After 24 hours, orders may be canceled, or delivery deferred or refused, only upon the condition that the buyer assumes immediate liability for and makes prompt payment to Seller of the following: all expenses incurred; charges for commitments made by Seller; profit on work in process; and contract value of items completed and ready for shipment (or already shipped). All refused or returned items will result in the billing of a 45% restocking charge plus all freight charges incurred from the refusal. No cash refunds will be given.

### WARRANTY

All Redi-Call products carry a warranty against defects in materials and workmanship. The warranty period from the date of shipment is 1 year for all Hard-Wired systems and 6 months for all Vibrating systems. The warranty is for normal use and service and if used in accordance with any operating instructions provided with the product. Redi-Call will only repair or replace any defective products under warranty; no refunds will be given. Products must be returned freight prepaid to Redi-Call for repair or replacement; no customer on-site repairs will be authorized. To return any defective merchandise, call Redi-Call for authorization and an RA number, and mark this number on the outside of all cartons.

### JURISDICTION IN THE EVENT OF DISPUTE

The customer agrees that in the event of any dispute or action for collection on account, they shall submit to personal jurisdiction in the State of Nevada and the laws of the State of Nevada shall apply.